

Hi All,

Jack Boyer reported yesterday that the county had restored the water supply, but at low pressure. He was waiting for them to correct those problems. Water was restored to HBBC later in the day, so hopefully all pressure issues were resolved. I have been told that Jack did come to HBBC and that he turned off all the water valves under each unit. There is nothing official posted on water utility website, so I have no further details other than what you are already seeing on Facebook. I have sent a text to Jack and will pass on any update when available.

Another reminder that the sewer plant is not running! The water was restored, but the power is still off. The power is expected to remain out until as late as Sunday. The sewer plant will NOT come on automatically with the restoration of power. Our sewer plant operator will need to start it up and monitor for problems. They have been notified that water was restored, but not electricity.

NO WATER OR LIQUIDS OF ANY KIND CAN BE PUT DOWN THE TOILETS OR ANY DRAINS UNTIL FURTHER NOTICE!

Any liquids flushed, or put down the drain, flow to a below ground lift tank. Electric pumps then pump the liquids to an above ground surge tank. With no electricity to run the lift pumps, the level keeps rising in the lift tank. Although the lift tank is in ground, the top of it is still higher than the manholes in the complex. When the level gets high enough, it will seep out of the manholes because they are lower than the top of the lift tank. To avoid surprise from a manhole near you, please don't put any water, or other liquids, in the system.

The conditions at HBBC are critical and dangers are present. We strongly encourage all owners not access HBBC until an all clear is given. This is consistent with governmental mandates for public safety. Anyone accessing the property does so at their own risk. HBBC disclaims all liability from resulting injury

The contract for emergency service to the buildings was signed with ServPro yesterday. They have advised that they have the building materials and labor all lined up. We will be getting more information from them today. ServPro will be bringing over heavy equipment, so they are evaluating our barge landing for wash outs and ground conditions. It is very likely that they will be bringing in materials needed to support the weight of the needed equipment.

The skiff is having the replacement motor installed. A pontoon boat has been secured for HBBC in the meantime.

Please note that no trash will be transported on the rental boat!

Seeping liquids (blood from meat) could cause damage to a boat that we don't own. George Pettengill will be reaching out to Robert Hill and Evan to make arrangements to get our trash over to the mainland. Stay tuned.

Captain Tom Loveday has been on the island for us everyday since we got access back to the island. The other captains are being contacted today to try to set up a regular schedule. An update will be sent when information is available.

Citizen's Insurance Company desk underwriter did reach out to us yesterday. Our field adjustor will be assigned today. Citizens already received the information provided to us by ServPro and a copy of the signed Emergency Work Authorization.

Attached you will find some information regarding applying for FEMA emergency funds. I have heard that the online system doesn't recognize our location. That is understandable since the post office doesn't deliver to the island. The FEMA database is qualifying requests based on the postal mailing address and we don't have one. You may have to call the 800 number instead. Please expect long hold times. I never had time yesterday to apply for my household, so I have no further details. We will update you as we know more.

The board under working under emergency powers granted by State Statute and our documents. We will attempt to provide suitable notice as as is possible.

The Board

Apply for Disaster Assistance

Internet or Smartphone Application: Disaster survivors may apply for the Individuals and Households Program or check their application status at www.DisasterAssistance.gov. Disaster survivors may also access FEMA via smartphone by downloading the application from www.fema.gov or through their mobile provider's application store.


By Phone: Disaster survivors may call FEMA toll-free at 800-621-3362 to register for assistance or check their application status. Disaster survivors who are deaf, hard of hearing, or have a speech disability and use a Text Telephone (TTY) may call 800-462-7585. Disaster survivors who use 711 or VRS (Video Relay Service) may call 800-621-3362.

In Person: Visit a Disaster Recovery Center.

- For locations, check FEMA's mobile app www.fema.gov/mobile-app or call 1-800-621-3362, or visit www.DisasterAssistance.gov.
- Disaster Survivor Assistance team members may visit door-to-door in your area. They will have official FEMA photo identification.


WHAT *to* DO if YOU DISAGREE with FEMA'S DECISION LETTER

YOU HAVE THE RIGHT TO APPEAL FEMA'S ELIGIBILITY DECISIONS
INCLUDING THE AMOUNT OF YOUR AWARD.



When do I need to submit my appeal?

You must submit your appeal within **60 days** of the date on your eligibility notification letter.




What do I need to provide?

A signed, written explanation outlining why you believe FEMA's decision is incorrect and copies of any documents supporting your appeal, including proof of your disaster losses.


Your full name, your FEMA Application Number and Disaster Number, your pre-disaster primary residence address, and your current phone number and address should be included on all submitted documents. These numbers are printed on Page 1 of your Decision Letter, above your name and address.

Where do I send my appeal?



Mail to:
FEMA
P.O.Box 10055
Hyattsville, MD 20782-8055

Or



Fax to:
800-827-8112
Attn: FEMA Appeals Officer

How long will it take before I know if my appeal is approved or denied?

You will receive a decision letter from FEMA within **90 days** of FEMA's receipt of your appeal.

To check the status of your appeal, or to notify FEMA of any change to your mailing address or contact information, please visit www.DisasterAssistance.gov and select *Check Your Application Status*, or call FEMA's Helpline at 800-621-FEMA (3362)

Who can I call if I have questions about my appeal?

Call the FEMA Helpline at 800-621-3362 (voice/711/VRS). For Spanish, press 2. TTY: 800-621-3362. Or visit: www.DisasterAssistance.gov.

Help After a Disaster

FEMA Individual Assistance Can Help You Recover

FEMA B-545/*April* 2019



How can FEMA help you?

Assistance from FEMA may help you and members of your household affected by a disaster take care of necessary expenses and serious needs that cannot be met through insurance or other forms of assistance.

Housing Assistance:

Housing Assistance may provide financial or direct assistance, including:

Rental Assistance: Financial assistance to rent temporary housing while disaster-caused repairs are made to your primary residence, or while transitioning to permanent housing.

Lodging Expense Reimbursement: Financial assistance reimbursement for short-term lodging expenses.

Home Repair: Financial assistance for homeowners to repair uninsured home damage caused by the disaster. The assistance is intended to repair the home to a safe, sanitary and functioning living condition.

Home Replacement: Financial assistance for homeowners who must replace or rebuild their primary residence as a result of the disaster.

Direct Housing: In limited circumstances where adequate temporary housing resources are not available within a reasonable commuting distance, FEMA may provide a temporary housing unit directly to homeowners and renters.

Other Needs Assistance:

Personal Property: Financial assistance to repair or replace common household items including, but not

limited to, furnishings, appliances, essential tools and assistive equipment that supports daily living activities.

Medical/Dental: Financial assistance to pay for medical or dental expenses or losses caused by the disaster. This includes, but is not limited to, hospital and ambulance services, medication, and the repair or replacement of medically necessary assistive devices or technology.

Funeral: Financial assistance for expenses incurred due to a death or disinterment caused directly or indirectly by the disaster. Expenses include, but are not limited to, the cost of a casket or urn and funeral services.

Child Care: Financial assistance for increased child care costs as a result of the disaster. Eligible expenses include child care costs for children aged 13 and under and/or children with a disability, as defined by Federal law, up to age 21, who need assistance with activities of daily living.

Miscellaneous Expenses: Financial assistance to purchase specific items not owned prior to the disaster. They may include, but are not limited to, items such as a wet/dry vacuum, chainsaw, or a generator for a medically necessary device.

Transportation: Financial assistance to repair or replace a vehicle damaged by the disaster.

Moving and Storage Expenses: Financial assistance to temporarily move and store personal property from the damaged primary residence while repairs are made. Assistance may also be provided for moving essential household goods to a new primary residence.

Clean and Removal: Financial assistance for services to remove contaminants and disinfect surface areas of the home affected by floodwater.

Critical Needs: Financial assistance for applicants who have immediate or critical needs because they are displaced from their primary dwelling.

Eligibility Criteria for Housing and Other Needs Assistance:

- Your disaster losses must be in a Presidentially declared disaster area;
- A member of your household must be a United States citizen, a non-citizen national, or a qualified alien;
- You have necessary expenses or serious needs as a result of the disaster that are not covered by insurance, or you filed an insurance claim but your benefits are not enough to cover your expenses, or your damage was not covered by insurance or other sources.

Additional FEMA Individual Assistance Programs

Crisis Counseling: Assists individuals and communities recovering from the effects of a disaster through the provision of community-based outreach and educational services.

Disaster Unemployment: Provides unemployment benefits and re-employment assistance services to survivors affected by a Presidentially-declared major disaster. These services are under the responsibility of the U.S. Department of Labor and administered by the State, Local, Territory, or Tribal government emergency management officials of the affected area(s).

Disaster Legal Services: Provides free legal assistance to low income individuals who are otherwise unable to secure legal services to meet their disaster related needs.

Disaster Case Management: Assists individuals with unmet needs caused by the disaster through the development and implementation of a Household Recovery Plan.

Partner Agency Assistance

To meet the needs of disaster survivors, FEMA partners with other governmental and non-governmental agencies.

FEMA works with the U.S. Small Business Administration to offer low-interest disaster loans to homeowners and renters in a declared disaster area. You do not need to own a business to apply for a disaster loan.

Learn more about applying for a disaster loan or about assistance available from other FEMA partners at: www.DisasterAssistance.gov.

How to Apply for FEMA Assistance After Hurricane Ian

Release Date: September 29, 2022

ATLANTA – Florida homeowners and renters in Charlotte, Collier, DeSoto, Hardee, Hillsborough, Lee, Manatee, Pinellas and Sarasota counties who were affected by Hurricane Ian may apply for FEMA disaster assistance.

Survivors can apply for disaster assistance at www.disasterassistance.gov, by calling 800-621-3362 from 7 a.m. to 11 p.m. Eastern Time, or by using the [FEMA mobile app](#). If you use a relay service such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

When you apply for assistance, have the following information ready:

- A current phone number where you can be contacted
- Your address at the time of the disaster and the address where you are now staying
- Your Social Security number
- A general list of damage and losses
- Banking information if you choose direct deposit
- If insured, the policy number or the agent and/or the company name

Survivors may be eligible to receive assistance for uninsured and underinsured damage and losses resulting from the Hurricane Ian. If you have homeowners, renters or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your disaster expenses, you may be eligible for federal assistance.

Take photos to document damage and begin cleanup and repairs to prevent further damage. Remember to keep receipts from all purchases related to the cleanup and repair.

Disaster assistance may include financial help with temporary lodging and home repairs, as well as other disaster-related expenses.



FEMA

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For an accessible video on how to apply for assistance go to,
youtube.com/watch?v=WZGpWI2RCNw.

For information on Florida's recovery from Hurricane Ian, visit
fema.gov/disaster/hurricane-ian. Follow FEMA on Twitter at [FEMA Region 4 \(@femaregion4\)](https://twitter.com/femaregion4) / [Twitter](https://twitter.com/femaregion4) and at facebook.com/fema.



FEMA

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